

# Pete's Champions Frequently Asked Questions (FAQs)

Before emailing the Peter Andre Fund inbox, please read through our FAQs as the information you require may be answered below. You can also find these on our website and at the back of the fundraising pack.

## How do I sign up to be a Pete's Champion?

You can sign up through our website. Visit <a href="www.cruk.org/paf">www.cruk.org/paf</a> and click the 'sign up' now button. This will take you through the online registration process and automatically set up your very own Cancer Research UK Online Fundraising page. You can then start your fundraising immediately.

## Is there a minimum fundraising ask?

No, but we encourage all champions to raise as much as they can to help Cancer Research UK's Peter Andre Fund improve early cancer diagnosis. Every penny really does count!

# Where can I get materials from?

To order materials, please download and fill in the materials request form available on our website, and return it via email to <a href="mailto:peterandrefund@cancer.org.uk">peterandrefund@cancer.org.uk</a> or via post to:

The Peter Andre Fund (Cancer Research UK) Angel Building 407 St John Street London EC1V 4AD

The Peter Andre Fund team will aim to fulfil your request and send out your materials in 5 working days.

#### How do I pay in my money?

#### 1. Via your CRUK Online Fundraising page

The easiest way to pay in your money is via your CRUK online fundraising page which is automatically created for you when you sign up. Any money raised online will come directly to the Fund.

#### 2. Send in a cheque

To send in a cheque, download and complete the money paying in form which is available to download on our website and at the back of the fundraising pack. Please ensure that all cheques are made payable to 'Cancer Research UK's Peter Andre Fund' and return both the form and cheque to:

Cancer Research UK's Peter Andre Fund PO Box 1561 Oxford OX4 9GZ

#### 3. Pay money in by phone



Alternatively, if you would like to make a payment by phone, using a debit or credit card, please call us on 0300 123 1022 quoting 'Pete's Champions'.

## How do I get a letter confirming I'm fundraising for the Peter Andre Fund?

If you would like a letter confirming that you are fundraising for the Fund, please download and fill in the letter of confirmation request form available on our website, and return it via email to peterandrefund@cancer.org.uk or via post to:

The Peter Andre Fund (Cancer Research UK) Angel Building 407 St John Street London EC1V 4AD

The Peter Andre Fund team will aim to fulfil your request and send out your letter in 5 working days.

## Can I still use JustGiving or another online fundraising platform?

Yes. Although, when you sign up to be a champion we automatically create a Cancer Research UK Online Fundraising page for you to help you kick start your fundraising. Using your Cancer Research UK fundraising page is quick, easy and free. And it means that more of the money you raise online goes towards beating cancer sooner.

If you'd like to use another online fundraising provider please let the Peter Andre Fund team know so we can track your page and ensure the money comes to the right place.

## Where can I get fundraising support?

Our fundraising pack is full of tips and fundraising ideas, but if you're stuck for inspiration or need more advice then you can contact the Peter Andre Fund Team by emailing <a href="mailto:peterandrefund@cancer.org.uk">peterandrefund@cancer.org.uk</a>. We will aim to respond to your query in 5 working days.

#### Where does the money go?

From April 2017, The Peter Andre Fund will support Cancer Research UK's work into diagnosing cancers earlier.

By catching more cancers early we can ensure we get a head start on beating them, giving patients a much better chance of their treatment being successful.

To find out more, visit our website <u>www.cruk.org/paf</u>.

#### Can Pete come to my event?

No. Unfortunately, as you may expect, Pete's diary is very busy and often booked up months in advance. Due to his musical performances, work commitments and personal life it is very difficult for him to attend all of the Champions' events and unfair for him to attend one over another.

#### Will I get to meet Pete?

No. Unfortunately, Pete's diary is incredibly busy this year and he is unable to commit to any group or individual meet and greets.



## I'm having issues signing up

If you're having problems registering to be a Champion on our website, please contact the Peter Andre Fund team at <u>peterandrefund@cancer.org.uk</u>. We will aim to respond to your query in 5 working days.

## I'm having issues with my CRUK Online Fundraising page

If you are having issues signing in or using your Cancer Research UK Online Fundraising page, please contact the online fundraising team directly on 0300 123 4452 or email <a href="mailto:onlinefundraisingqueries@cancer.org.uk">onlinefundraisingqueries@cancer.org.uk</a>.

# Are there any others ways I can get involved with the Peter Andre Fund?

If you want to partner with the Peter Andre Fund or find out more about how you can get involved with us in other ways, please contact <u>peterandrefund@cancer.org.uk</u>. We will aim to respond to your query in 5 working days.