

Radiology Department Questionnaire

Dear Patient

The X-ray department would like your views about our departments so that we can make improvements to our service. Please tell us what you think of the service you received from X-ray today. Your responses will be kept strictly confidential. Thanks for your help.

Please tick or circle your answers

Before your scan appointment:

Before you were told you needed to go to hospital for a CT scan, how many times did you see your GP (family doctor) about your health problem?

- None – I did not see my GP before going to hospital
- I saw my GP once
- I saw my GP twice
- I saw my GP 3 or 4 times
- I saw my GP 5 or more times
- Don't know / can't say









Did your health get worse, get better or stay about the same while you were waiting for your first CT scan?

- My health got worse
- My health got better
- My health stayed about the same

Beforehand, did a member of staff explain the purpose of the test?

















- Yes, completely
- Yes, to some extent
- No, but I would have liked an explanation?
- I did not need an explanation
- Don't know / can't remember

Our Facilities:

	Excellent	Good	Fair	Poor
Could you find the X-ray department in the hospital OK?				
Waiting area/changing facilities, were these OK?				









Radiology Department Questionnaire cont.

Your Appointment:

	Excellent	Good	Fair	Poor
Did you get an appointment within a reasonable amount of time?				
Booking in to X-ray, was it OK?				
Did you have long to wait before going in?				
If you were kept waiting, did someone come and tell you why?				

What test did you have today?	CT Scan	Barium Examination	MRI Scan
	DEXA Scan	Ultrasound Scan	Nuclear Medicine

Our Staff:

	Excellent	Good	Fair	Poor
How were the reception staff?				
How were the Radiographers?				

Would you recommend us to your family and friends?	Yes or No
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Have you anything else you would like to say?

Thank you very much for your help.