

# Acute Diagnostic Oncology Clinic (ADOC)

Dear Colleague, You referred a patient to the ADOC clinic at Chelsea & Westminster recently. We would be grateful if you could tell us about your experience so that we can better meet GP and patients' needs.

Your name:

In which Clinical Commissioning Group is your Practice?

- Central London
- West London
- Hammersmith & Fulham
- Wandsworth

How did you hear about the clinic?

- Newsletter
- Email from Clinic
- Visit from Clinic team member
- Via your Clinical Commissioning Group
- Other:

How did you FIRST contact the clinic?

- Email
- GP Advice Line
- Other:

Did we answer your call within 2 hours or return your email within 4 hours?

(during office hours excluding weekends)

- Yes
- No
- Not applicable

Was your patient given an appointment?

- Yes
- No

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Did we confirm your patient's appointment?

- Yes
- No

Did we provide sufficient information, within 24 hours, about your patient's first visit?

0 1 2 3 4

Not at all      Completely

Did we provide sufficient information about your patient's diagnosis or the exclusion of cancer?

0 1 2 3 4

Not at all      Completely

Did we provide sufficient information about the plan of action?

0 1 2 3 4

Not at all      Completely

Would you use the clinic again?

- Yes
- No

What did we do well?

What could we improve?

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For patients not seen in ADOC but discussed

**Was the information given by the clinic team sufficient to assist you to decide a plan of action for your patient?**

Yes

No

Other:

**Where did you refer your patient to?**

**What was the outcome of this episode of care?**

**Any other comments:**

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100%: You made it.